

## Appendix 1

	Service Area	Description
1	General	<p><b><u>Primary Authority Partnerships</u></b></p> <p>Primary Authority is a means for businesses to receive assured and tailored advice on environmental health, licensing or trading standards through a single point of contact.</p> <p>Typically agreements such as this are with large national or multi-national companies where they require consistent, timely and accurate advice on regulatory matters including trading standards, licensing, health and safety and food safety.</p> <p>Income can only be generated on a cost-recovery basis for officer time including on-costs.</p> <p>There is an opportunity for the RSP to expand the number of PAPs it currently holds.</p>
2	General	<p><b><u>Provision of expert advice &amp; support</u></b></p> <p>The RSP possesses many subject matter experts who are highly regarded within their professional areas and represent the RSP on a national and regional basis.</p> <p>There is an opportunity to market this expertise on a consultancy basis to other authorities and businesses. This should be evaluated and considered as part of a broader branding and commercialisation strategy.</p>
3	General	<p><b><u>Provision of regulatory services resources to authorities outside of the RSP</u></b></p> <p>Local authority regulatory services are increasingly struggling to recruit competent officers and staffing shortfalls can severely impact on service delivery.</p> <p>The critical mass that a large service such as the RSP possesses allows it to be able to support other authorities by providing officer resource for project-specific work, as an ad-hoc resource and for more permanent provision through service level agreements (SLAs). These resources could be in any of the service areas that the RSP possesses.</p>
4	General	<p><b><u>Proceeds of Crime Act investigations (POCA)</u></b></p> <p>We could develop a specialist resource in-house to implement this initiative, which involves the recovery of assets gained through criminal activity. Consideration should be given to the use of POCA in all investigations into criminal activity or unlawful trading whether this be through the use of an external resource or recruited to within the RSP.</p>

5	<b>General</b>	<p><b><u>Business advice</u></b> A large number of start-up and existing businesses rely heavily on independent consultants to audit their business and provide advice on business compliance.</p> <p>There are potential opportunities to look at whether advice to SME's can be provided in the future.</p>
6	<b>General</b>	<p><b><u>Training</u></b> There are already officers within the RSP who are qualified to deliver training in food hygiene and health &amp; safety. There is a potential to explore further work in this area.</p>
7	<b>Licensing</b>	<p><b><u>Animal Health &amp; Welfare</u></b> The Animal Welfare (licensing of Activities Involving Animals) (England) Regulations 2018 came into force in Autumn 2018. . There is an opportunity for the RSP to consider developing further skills and opportunities in this area of work, on behalf of the RSP and other authorities.</p>
8	<b>Licensing</b>	<p><b><u>Pre-application advice</u></b> Further consideration should be given to the potential for a chargeable pre-app service for businesses applying for a licence of any kind to assist them through the licensing process. It is not clear what level of demand or competition exists for this type of work. A trial of a pre-app service in this area would be recommended.</p>
9	<b>Pest Control</b>	<p><b><u>Pest Control</u></b> The pest control service is currently operated within the Wandsworth area only with approximately 80% of its workload being the treatment of pests.</p> <p>It is proposed to develop a business case to identify opportunities for the expansion of the service in other areas.</p>
10	<b>Trading Standards</b>	<p><b><u>Metrology</u></b> The RSP has a laboratory facility for the testing and calibration service for weights and measures equipment through which it can provide calibration and testing services to other Local Authorities and business.</p> <p>The potential for income generation in this area should be considered as part of a broader income generation strategy</p>
11	<b>Health &amp; Safety</b>	<p><b><u>Projects &amp; Events</u></b> The services in-house expertise could be offered to businesses and event organisers to provide technical expertise in event safety or special projects where health and safety is a major consideration and an external consultant would ordinarily be used</p>

12	<b>Noise, nuisance &amp; contaminated land</b>	<p><b><u>Planning Consultations &amp; Planning Advice</u></b></p> <p>Internal charging mechanism for planning consultation. This could be an optional add-on to the existing fee schedule for the planning pre-application service provided by the Planning Department.</p>
13	<b>Air Quality, Noise &amp; Contaminated Land</b>	<p>The RSP has officers who are highly regarded due to their development and involvement in projects of excellence such as the Non-Road Mobile Machinery (NRMM) pan-London project. In addition the service possesses officers who are sufficiently competent and qualified to provide environmental consultancy on subjects such as contaminated land remediation, acoustic assessments and air quality for commercial entities such as property developers.</p>

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